

WARRANTY INFORMATION SHEET AUSTRALIAN AND NEW ZEALAND CONSUMER LAWS

1. Legrand (“we or us”) has given each Purchaser who is a consumer (“you”) a warranty against defects in its Products.
2. As a consumer, you are entitled to the benefit of the Warranty and should read and understand its terms. In addition, for the purposes of the Australian and New Zealand Consumer Laws, we note the following:

(a) Our contact details for the purpose of any claims made under the Warranty are below:

AUSTRALIA ONLY

Legrand Australia Pty Ltd
Nexus Industry Park
Bldg 4, 43-47 Lyn Parade
PRESTONS, NSW 2170
1300 369 777
sales.orders@legrand.com.au

NEW ZEALAND ONLY

Legrand New Zealand Ltd
106-124 Target Rd
GLENFIELD, AUCKLAND 0627
0800 476 009
nz.sales@legrand.co.nz

(b) Any claim under the Warranty must be sent in writing to the following address:

AUSTRALIA ONLY

Customer Service
Legrand Australia Pty Ltd
Nexus Industry Park
Bldg 4, 43-47 Lyn Parade
PRESTONS NSW 2170

NEW ZEALAND ONLY

Warranty Claims Officer – Consumer
Products
Legrand New Zealand Ltd
106-124 Target Rd
GLENFIELD AUCKLAND 0627

(c) If we accept your claim under the Warranty we will reimburse all your reasonable expenses in making and pursuing the claim, including the cost of reimbursement of any defective products returned in the ordinary course to us at the address above by post or other agreed means. Any such claim must be made within 14 days of your receiving notice of our acceptance of your claim and include any necessary supporting documentation or invoices.

3. As a consumer, you have rights under the Australian and New Zealand Consumer Laws and may have rights under other applicable laws which cannot be excluded, restricted or modified. Those rights are in addition to any rights you have under the Warranty.
4. Our goods (which we refer to in the Warranty as the Products) come with guarantees that cannot be excluded under the Australian and New Zealand Consumer Laws. You are entitled to a replacement or a refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.